



COVID-19 (CORONAVIRUS 2019)

Updated 5/30/2021

- Happy Memorial Day to our LMVC family! As we all move into June, we are seeing amazing changes compared to June 2020. We have made tremendous strides with vaccinations and with that COVID policies are being modified locally and nationally. This transition will be challenging as we (as well as many businesses) will NOT be asking for vaccine cards. Not knowing everyone's vaccine status means we will still need to mask up and social distance. Also, as the LMVC family knows, our lobby is VERY small and social distancing will be VERY difficult. We feel that keeping the least amount of people in our lobby keeps you and our staff safe. I truly need YOUR understanding and respect as we transition to our 'Curbside Lite' policy. So, beginning 6/1/2021 we propose the following:
 - We will be allowing the option for all sick patient exams to be in-person within the hospital. If you prefer full curbside just let us know! We will have the maximum of two family members with your pet. After obtaining pertinent information outside, we will take you directly from your car into the exam room to meet the Doctor when the room is ready.
 - We will ALL stay masked up inside or outside. This is difficult and never perfect, but we will all try together!
 - ANY food and medicine pick-ups will still be 100% curbside. Please call BEFORE you arrive at the hospital. We will continue our Curbside Service to bring food and medicines to you while you wait in your car and we will take payments over the phone or curbside. Call 602-993-1660 as you are arriving.
 - All grooming will still be 100% curbside. Please always wear a mask and respect the 6 feet social distancing protocols while we are outside with you!
 - Please remember the receptionists and technical staff are NOT the policy makers. Do not take your ire out on them. We would NEVER want to have any family leave LMVC for any reason! However, please let us know when making your appointment and BEFORE YOU ARRIVE, that you disagree with LMVC policy and the staff will help you find another clinic that may have a current COVID policy that suits your family better. Let us understand that respect is a mutually beneficial attribute. Please remember: We are YOUR non-corporate, family Veterinary hospital, and as always, WE ARE HERE FOR YOU AND YOUR FOUR-LEGGED FAMILY!!!
 - Most importantly is our entire family's health: You, us and our four-legged loved ones. If you have ANY symptoms, especially a fever or respiratory signs, PLEASE DO NOT COME TO YOUR APPOINTMENT. Please call us and we will help reschedule!!
- And for other great news LMVC will begin an expansion in June!! We will be creating more space for your family as well as a new space for grooming. Keep tuned in for updates!
- Please remember our current COVID19 policies:
 - WE ARE THE SAME LMVC---EXCEPT YOU GET TO LOUNGE IN YOUR CAR - When you arrive, we will discuss your concerns over the phone. Then a team member will meet you at your car to escort your pet inside. We will maintain communication throughout just as if you were in the exam room. Payment will also be done over the phone.
 - For scheduled appointments, please call 602-993-1660 when you arrive for Curbside Service. MAKE SURE YOU HAVE A LEASH SECURED ON YOUR PET! No retractable leashes please! While we all practice appropriate social distancing, we will come to your car and give you another leash to place on your friend. DO NOT OPEN YOUR DOOR UNTIL OUR LEASH IS SECURED! We will then bring your loved one inside. Much thanks.